



URGENT — Please Open Immediately.

<<FirstName>> <<MiddleName>> <<LastName>> <<Suffix>>
<<Address1>>
<<Address2>>
<<City>>, <<StateProvince>> <<PostalCode>>
<POSTNET BARCODE>

<<FirstName>> <<MiddleName>> <<LastName>>
Membership Number: <<MembershipNumber>>

Member Services: 1-866-XXX-DRIA, Monday through Friday
If you have questions or feel you may have an identity theft issue,
please call ID TheftSmart member services.

Dear <<FirstName>> <<MiddleName>> <<LastName>> <<Suffix>>,

Safeguarding the privacy of our customers' information is a top priority at Lincoln Financial Securities Corporation ("LFS"). We are committed to protecting your information and recognize your need to know should it ever be compromised. The purpose of this letter is to inform you that LFS recently discovered that a portfolio information system used by LFS, which contains information including your name, Social Security number and financial account numbers, was potentially vulnerable to unauthorized access. We have no evidence or reason to believe that your information has been acquired or misused by an unauthorized person. We are notifying you out of an abundance of caution to make you aware of the circumstances and to inform you of the steps that LFS has taken to rectify the situation.

The portfolio information system integrates accounting and performance reporting of customer assets. This system is not used to transfer funds or effect trades, but only for reporting and analysis of accounts.

It is important to note that there is no indication that this vulnerability has compromised the security, confidentiality or integrity of your information. We have engaged outside forensic consultants, who conducted an in-depth investigation of the vulnerability related to the portfolio information system. We have also taken specific actions to improve our data security, as well as investigate other LFS client information systems for any vulnerabilities of this nature. We are continually strengthening our computer security policies and procedures across all of our information technology platforms.

Because securing your personal information is so important to us, and as a precautionary measure to help safeguard you against any possible misuse of your information, we have also engaged Kroll Inc. to provide its ID TheftSmart™ service. Kroll's service, offered at no cost to you for one year, includes Continuous Credit Monitoring and Enhanced Identity Theft Consultation and Restoration. Information about this service, and how you may take advantage of it at our expense, is enclosed.

Please note that to be eligible for the credit monitoring service, you need to be over the age of 18 with credit established in the U.S., have a Social Security number issued in your name, and have a U.S. residential address associated with your credit file.

To receive online credit services, please visit www.idintegrity.com to complete your authorization. If you would prefer to order and receive your credit services through the mail, please fill out and return the enclosed *Consumer Credit Report and Credit Monitoring Authorization Form*. Note, however, that if you fill out and return the authorization form to receive credit services through the mail, you cannot sign up online.

Kroll's ID TheftSmart is one of the most comprehensive programs available to help protect against identity theft. We encourage you to take the time to review the safeguards made available to you. As always, we recommend that you review your statements and credit reports regularly.

If you have any questions about the incident, would like to speak with someone to clarify or discuss the contents of this letter, or feel you may have an identity theft issue, call 1-866-XXX-DR1A, 9:00 a.m. – 6:00 p.m. (Eastern Time), Monday through Friday.

We take our obligation to protect client information very seriously, and deeply regret any inconvenience or concern that this incident may cause. Again, we have no evidence or reason to believe that your personal information has been acquired or misused by an unauthorized person. We remain committed to maintaining your privacy and to making the protection of your information a key priority.

Sincerely,

A handwritten signature in black ink, appearing to read 'D Booth', with a horizontal line extending to the right.

David Booth
President, Lincoln Financial Securities Corporation